

Consumer Information on Rules of Using Pick-Up / Drop-Off Area

Vh. – vehicle

Client - customer (consumer)

Contractor - Koltsovo Airport PJSC

The pick-up / drop-off area is located at the railway station square of the Ekaterinburg airport (Koltsovo) in front of Terminals A and B. The drive-in is from Bakhchivandzhi Street. It is only designated for dropping off / picking up passengers and is not a parking lot. Vehicles may not stay (park) in the pick-up / drop-off area.

Pick-up / drop-off area working hours: 24/7, no breaks or days off.

The cost of pick-up / drop-off area services is stipulated in the service price list. Please see the price list on the information board at 56a Bakhchivandzhi St. (parking facility checkout) or on the website: <http://svx.aero/>

The free parking lot (P0) is located on the right-hand side of Bakhchivandzhi Street, upon exiting Koltsovo settlement to Novokoltsovskaya Highway (Koltsovsky Trakt).

These Rules are a public offer to any person willing to use the services of the pick-up / drop-off area; they stipulate the procedure and terms of its use. This offer may be modified by the Contractor at any time, without any prior notice. This offer is considered to be accepted when any person receives a single-use ticket upon entering the pick-up / drop-off area, which is understood as executing a contract for rendering pick-up / drop-off area services between the entering person and the Contractor.

If the Client disagrees with the terms of using the pick-up / drop-off area service, they shall vacate the pick-up / drop-off area within 15 minutes from the time of being issued a single-use ticket. **Attention! Vehicles may repeatedly drive into the territory of the pick-up / drop-off area at Koltsovo Airport for free only in 60 minutes from the time of their first leaving the pick-up / drop-off area or P4 and P7 parking lots. Driving into the abovementioned area for the second time before the 60-minute restriction is lifted costs 500 rubles. You may only re-enter the pick-up / drop-off area for free in 60 minutes. 15-minute grace period is not applicable to leaving without charge.**

If a Client is present in the pick-up / drop-off area (if the Client's vehicle drives in / out of the pick-up / drop-off area) without a single-use ticket, the Client shall pay the penalties according to the price list. The fact of driving in / out of the pick-up / drop-off area is confirmed by materials of video surveillance used in the parking facility.

The Client shall not leave the pick-up / drop-off area bypassing the control gate (across the lawn, sidewalk, fences, etc.), or in case the barrier boom was damaged by the Client's vehicle or by any other mechanical impacts. The Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

Koltsovo Airport PJSC reserves the right to suspend access to the embarkation / disembarkation area (impose entry restrictions) for customers who violate these rules for a period of up to three days from the moment of violation. The possibility of entry is resumed only after payment of the penalty.

If the Client's vehicle stays in the pick-up / drop-off area for more than 15 minutes, the Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

Name of service: dropping off / picking up passengers in the corresponding area (providing a place for dropping off / picking up passengers in the corresponding area).

The Contractor is not held liable for vehicle safekeeping and integrity, including (without limitation) its loss, theft, damage or loss of components; nor for loss or theft of any other property left in the pick-up / drop-off area, including property left inside the vehicle.

Procedure of rendering services:

The contract for rendering the service of Client's vehicle accessing the pick-up / drop-off area is executed as the Client receives a single-use ticket upon entering the pick-up / drop-off area.

Entrance procedure:

- The Client approaches the entrance gate located at the entrance to the pick-up / drop-off area
- The Client presses the button on the entrance gate
- The Client receives a single-use ticket
- The Client enters the pick-up / drop-off area
- The Client shall vacate the pick-up / drop-off area within 15 minutes

If the Client has NOT vacated the pick-up / drop-off area within the above time, they shall pay a penalty according to the price list. The Client may only leave upon paying the penalty.

Exit procedure:

- The Client drops off / picks up passengers.
- The Client approaches the exit gate located at the exit from the pick-up / drop-off area
- The parking system reads the vehicle license plate number, the parking ticket is automatically nullified and the boom barrier opens. The Client keeps the ticket. If the parking system at the exit has NOT read the vehicle license plate number, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.
- The Client drives out when the words "Please drive" are displayed on the electronic display and the barrier boom opens.

Penalty payment procedure:

- Penalty is paid via automatic payment terminals.
- Automatic payment terminals are installed at the following locations: Terminal A (domestic flights), Terminal B (international flights), exit from P1 parking lot, and in exit gates

Contractor information:

Name: Koltsovo Airport PJSC

Address (location): 620025, Ekaterinburg, 6 Sputnikov St. tel. (343) 345-36-72

Working hours: Monday - Friday: from 8:00 a.m. to 5:00 p.m.

Consumer rights protection: "Rights Protection Center" Municipal Budgetary Institution

620014, Ekaterinburg, 31a Malysheva St., office 211, tel. (343) 371-53-48

Please mail claims to the Contractor's address:

620025, Ekaterinburg, 6 Sputnikov St., or submit them to General Affairs Department during working hours at the address: Ekaterinburg, 6 Sputnikov St., office 125. Telephone: (343) 345-36-72

Please get the Customer Feedback Book from the staff at the information stand on Floor 1, Terminal A.

You can find consumer information on the 2nd floor of the parking facility building at 56a Bakhchivandzhi St.

The disabled parking lot is in P1 short-term parking lot.

Please find information on parking services at the railway station square of the Ekaterinburg airport (Koltsovo) on the website at: <http://svx.aero/>

Consumer Information
on Rules of Using P1 Short-Term Paid Parking Lot

Vh. – vehicle

Client - customer (consumer)

Contractor - Koltsovo Airport PJSC

The short-term parking lot is located at the railway station square of the Ekaterinburg airport (Koltsovo) in front of Terminals A and B. The drive-in is from Bakhchivandzhi Street. The parking lot has 480 parking spaces.

P1 Short-term paid parking lot working hours: 24/7, without breaks or days off.

The cost of P1 short-term parking lot services is stipulated in the service price list. Please see the price list on the information board at 56a Bakhchivandzhi St. (parking facility checkout) or on the website: <http://svx.aero/>

The free parking lot (P0) is located on the right-hand side of Bakhchivandzhi Street, upon exiting Koltsovo settlement to Novokoltsovskaya Highway (Koltsovsky Trakt).

These Rules are a public offer to any person willing to use the services of the Parking they stipulate the procedure and terms of its use. This offer may be modified by the Contractor at any time, without any prior notice

This offer is considered to be accepted when any person receives a single-use ticket upon driving into the short-term parking lot, which is understood as executing a contract for rendering Client's vehicle parking services between the entering person and the Contractor.

If the Client disagrees with the terms of using the short-term parking lot service, they shall NOT enter the paid parking lot.

The Client shall not leave the parking lot bypassing the control gate (across the lawn, sidewalk, fences, etc.), or in case the barrier boom was damaged by the Client's vehicle or by any other mechanical impacts. The Client is held liable for violating these Rules. The Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

If the Client is present in the parking lot (if the Client's vehicle drives in / out of the parking lot) without a single-use ticket, the Client shall pay the forfeit according to the price list. The fact of driving in / out of the short-term parking lot is confirmed by materials of video surveillance used in the parking facility.

Name of service: vehicle parking (providing a space for temporary placement of a vehicle).

Vehicle placement in the parking lot shall not be considered as executing a storage contract.

The Contractor is not held liable for vehicle safekeeping and integrity, including, without limitation, its loss, theft, damage or loss of components; nor for loss or theft of any other property left in the parking facility, including property left inside the vehicle.

Procedure of rendering services:

The Contract for rendering services of Client's vehicle parking is executed by the Client's vehicle presence in the short-term parking lot from the time of procuring a single-use ticket.

Entrance procedure:

- The Client approaches the entrance gate located at the entrance to the P1 Short-Term Paid Parking Lot
- The Client presses the button on the entrance gate
- The Client receives a single-use ticket
- The Client enters the P1 Short-Term Paid Parking Lot
- After payment, the Client must vacate the P1 Short-Term Paid Parking Lot within 15 minutes

If the Client has NOT vacated the P1 Short-Term Paid Parking Lot within the above time, they shall pay a penalty according to the price list.

Exit procedure:

The Client may only leave upon paying for P1 Short-Term Paid Parking Lot

The client pays for the P1 Short-Term Paid Parking Lot

The Client approaches the exit gate located at the exit from P1 Short-Term Paid Parking Lot

· The parking system reads the vehicle license plate number, the parking ticket is automatically nullified and the boom barrier opens. The Client keeps the ticket. If the parking system at the exit has NOT read the vehicle license plate number, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.

· The Client drives out when the words “Please drive” are displayed on the electronic display and the barrier boom opens.

Payment procedure:

Payment is made via automatic payment terminals.

A part-hour of using the service shall be paid for in full.

Automatic payment terminals are installed in the following locations: Terminal A (domestic flights), Terminal B (international flights), exit from P1 parking lot, and in exit gates

Contractor information:

Name: Koltsovo Airport PJSC

Address (location): 620025, Ekaterinburg, 6 Sputnikov St. tel.+7 (343) 345-36-72

Working hours: Monday - Friday: from 8:00 a.m. to 5:00 p.m.

Consumer rights protection: “Rights Protection Center” Municipal Budgetary Institution

620014, Ekaterinburg, 31a Malysheva St., office 211, tel. +7(343) 371-53-48

Please mail claims to the Contractor’s address:

620025, Ekaterinburg, 6 Sputnikov St., or submit them to General Affairs Department during working hours at the address: Ekaterinburg, 6 Sputnikov St., office 125. Telephone:+7 (343) 345-36-72

Please get the Customer Feedback Book from the staff at the information stand on Floor 1, Terminal A.

You can find consumer information on the 2nd floor of the parking facility building at 56a Bakhchivandzhi St.

Disabled parking

Persons recognized as disabled by the legally stipulated procedure are entitled to use vehicle parking spaces for free. In order to exercise the right for free use of a parking space, the vehicle shall meet all of the following requirements: 1) vehicle information shall be included in the Federal Register of Disabled Persons; 2) the vehicle shall be marked with a “Disabled” identification sign of the stipulated format; 3) the vehicle shall be driven by or transporting a disabled person and (or) a disabled child.

To use this service, procure a single-use ticket from the automatic gate at the entrance and proceed to a specially designated unoccupied place for disabled vehicles parking; park the vehicle according to the road marking.

Upon leaving the parking lot, contact the parking facility dispatcher by pressing the intercom button at the exit gate (before the boom barrier).

To get assistance with getting out of the vehicle or leave a request for providing special services, please contact the parking facility service dispatcher by pressing the call button on the automatic gate or by calling: +7 (343) 264-77-54

Please find information on parking services at the railway station square of the Ekaterinburg airport (Koltsovo) on the website at: <http://svx.aero/>

**Consumer Information
on Rules of Using P2 Long-Term Paid Parking Lot**

Vh. – vehicle

Client - customer (consumer)

Contractor - Koltsovo Airport PJSC

P2 Long-Term Paid Parking lot working hours: 24/7, without breaks or days off.

The parking lot has 900 parking spaces.

The cost of P2 Long-Term Paid Parking Lot services is stipulated in the service price list. Please see the price list on the information board at 56a Bakhchivandzhi St. (parking facility checkout) or on the website: <http://svx.aero/>

The free parking lot (P0) is located on the right-hand side of Bakhchivandzhi Street, upon exiting Koltsovo settlement to Novokoltsovskaya Highway (Koltsovsky Trakt).

These Rules are a public offer to any person willing to use the services of the Parking they stipulate the procedure and terms of its use. This offer may be modified by the Contractor at any time, without any prior notice. This offer is considered to be accepted when any person receives a single-use ticket upon driving into the long-term parking lot, which is understood as executing a contract for rendering Client's vehicle parking services between the entering person and the Contractor.

If the Client disagrees with the terms of using the long-term parking lot service, they shall NOT enter the paid parking lot.

The Client shall not exit the parking lot bypassing the control gate (across the lawn, sidewalk, fences, etc.), or in case the barrier boom was damaged by the Client's vehicle or by any other mechanical impacts. The Client is held liable for violating these Rules. The Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

If the Client is present in the parking lot (if the Client's vehicle drives in / out of the parking lot) without a single-use ticket, the Client shall pay the forfeit according to the price list. The fact of driving in / out of the parking lot is confirmed by materials of video surveillance used in the parking facility.

Name of service: vehicle parking (providing a space for temporary placement of a vehicle).

Vehicle placement in the parking lot shall not be considered as executing a storage contract.

The Contractor is not held liable for vehicle safekeeping and integrity, including, without limitation, its loss, theft, damage or loss of components; nor for loss or theft of any other property left in the parking facility, including property left inside the vehicle.

Procedure of rendering services:

The Contract for rendering services of Client's vehicle parking is executed by the Client's vehicle presence in the P2 Long-Term Paid Parking Lot from the time of procuring a single-use ticket.

Entrance procedure:

- The Client approaches the entrance gate located at the entrance to the P2 Long-Term Paid Parking Lot
- The Client presses the button on the entrance gate
- The Client receives a single-use ticket
- The Client enters the P2 Long-Term Paid Parking Lot
- After payment, the Client must vacate the Long-term Paid Parking P2 within 15 minutes

If the Client has NOT vacated the P2 Long-Term Paid Parking Lot within the above time, they shall pay a penalty according to the price list.

Exit procedure:

The Client may only leave upon paying for P2 Long-Term Paid Parking Lot

The client pays for the P2 Long-Term Paid Parking Lot

The Client approaches the exit gate located at the exit from P2 Long-Term Paid Parking Lot

- The parking system reads the vehicle license plate number, the parking ticket is automatically nullified and the boom barrier opens. The Client keeps the ticket. If the parking system at the exit has NOT read the vehicle license plate number, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.
- The Client drives out when the words "Please drive" are displayed on the electronic display and the barrier boom opens.

Payment procedure:

Payment is made via automatic payment terminals or checkout.

An incomplete service use period is paid for as full.

Automatic payment terminals are located at the exit from the parking lot and in the exit gate. The parking lot checkout is located at the address: Ekaterinburg, 56a Bakhchivandzhi St.

PROCEDURE OF ONLINE PARKING SPACE RESERVATION

Name of service: ensuring an available free parking space at the parking lot of the Ekaterinburg airport (Koltsovo) and the capability of temporarily placing the Client's vehicle there for the reserved time period.

The contract for rendering services of online parking space reservation is executed as the Client pays for the parking space reservation services online.

Features of entering upon online reservation:

- The Client approaches the entrance gate located at the entrance to the parking facility
- The parking system automatically reads the vehicle license plate number and the gate automatically issues a parking ticket. If the number was not read, the Client shall scan the QR code at the entrance gate reader, whereupon the gate will automatically issue a parking ticket. DO NOT press the ticket issuance button. Attention! If you have received a single-use parking ticket at the entrance gate by pressing the ticket issuance button, the payment for parking services will be charged additionally, ON TOP of the reservation payment, at the rates stipulated for all users (according to the price list). In this case you will need to pay for the time actually spent at the parking lot IN ADDITION TO the already paid reservation time as you exit the parking facility.
- The Client drives into the long-term parking lot
- The Client parks their vehicle at the marked parking space.

How to drive out in case of online reservation:

· The Client approaches the exit gate located at the exit from the parking facility.· The parking system automatically reads the vehicle license plate number. If the exit time matches the time specified during reservation, the parking ticket is nullified and the boom barrier opens automatically; the Client keeps the ticket.

If the number was NOT read, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.

· You can only exit when the words “Please drive” are displayed on the electronic display and the barrier boom opens.

· In case of overstaying the paid reservation time, the payment is charged according to the price list.

Contractor information:

Name: Koltsovo Airport PJSC

Address (location): 620025, Ekaterinburg, 6 Sputnikov St. tel.+7 (343) 345-36-72

Working hours: Monday - Friday: from 8:00 a.m. to 5:00 p.m.

Consumer rights protection: “Rights Protection Center” Municipal Budgetary Institution

620014, Ekaterinburg, 31a Malysheva St., office 211, tel. +7(343) 371-53-48

Please mail claims to the Contractor’s address:

620025, Ekaterinburg, 6 Sputnikov St., or submit them to General Affairs Department during working hours at the address: Ekaterinburg, 6 Sputnikov St., office 125. Telephone:+7 (343) 345-36-72

Please get the Customer Feedback Book from the staff at the information stand on Floor 1, Terminal A.

You can find consumer information on the 2nd floor of the parking facility building at 56a Bakhchivandzhi St.

The disabled parking lot is in P1 short-term parking lot.

Please find information on parking services at the railway station square of the Ekaterinburg airport (Koltsovo) on the website at: <http://svx.aero/>

Consumer Information
on Rules of Using P4 Paid Parking Lot

Vh. – vehicle

Client - customer (consumer)

Contractor - Koltsovo Airport PJSC

P4 Paid Parking Lot working hours: 24/7, without breaks or days off.

The cost of P4 paid parking lot services is stipulated in the service price list. Please see the price list on the information board at 56a Bakhchivandzhi St. (parking facility checkout) or on the website: <http://svx.aero/>

The free parking lot (P0) is located on the right-hand side of Bakhchivandzhi Street, upon exiting Koltsovo settlement to Novokoltsovskaya Highway (Koltsovsky Trakt).

These Rules are a public offer to any person willing to use the services of the Parking they stipulate the procedure and terms of its use. This offer may be modified by the Contractor at any time, without any prior notice.

This offer is considered to be accepted when any person receives a single-use ticket upon driving into the parking lot, which is understood as executing a contract for rendering Client's vehicle parking services between the entering person and the Contractor.

If the Client disagrees with the terms of using the parking lot service, they shall vacate the parking lot within 15 minutes from the time of being issued a single-use ticket. Attention! Vehicles may repeatedly drive into the territory of P4 parking lot at Koltsovo Airport for free only in 60 minutes from the time of their first leaving the pick-up / drop-off area or P4 and P7 parking lots. Driving into the abovementioned area for the second time before the 60-minute restriction is lifted costs 500 rubles. You may only re-enter P4 parking lot for free in 60 minutes. 15-minute grace period is not applicable to leaving without charge.

If the Client is present in the parking lot (if the Client's vehicle drives in / out of the parking lot) without a single-use ticket, the Client shall pay the forfeit according to the price list. The fact of driving in / out of the parking lot is confirmed by materials of video surveillance used in the parking facility.

The Client shall not exit the parking lot bypassing the control gate (across the lawn, sidewalk, fences, etc.), or in case the barrier boom was damaged by the Client's vehicle or by any other mechanical impacts. The Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

Name of service: vehicle parking (providing a space for temporary placement of a vehicle).

Vehicle placement in the parking lot shall not be considered as executing a storage contract.

The Contractor is not held liable for vehicle safekeeping and integrity, including, without limitation, its loss, theft, damage or loss of components; nor for loss or theft of any other property left in the parking facility, including property left inside the vehicle.

Procedure of rendering services:

The Contract for rendering services of Client's vehicle parking is executed by the Client's vehicle presence in the parking lot from the time of procuring a single-use ticket.

Entrance procedure:

- The Client approaches the entrance gate located at the entrance to the P4 Paid Parking Lot
- The Client presses the button on the entrance gate
- The Client receives a single-use ticket
- The Client enters the P4 Paid Parking Lot
- After payment, the Client must vacate the P4 Paid Parking Lot within 15 minutes

If the Client has NOT vacated the P4 Paid Parking Lot within the above time, they shall pay a penalty according to the price list.

Exit procedure:

The Client may only leave upon paying for P4 Paid Parking Lot

The client pays for the P4 Paid Parking Lot

The Client approaches the exit gate located at the exit from P4 Paid Parking Lot

· The parking system reads the vehicle license plate number, the parking ticket is automatically nullified and the boom barrier opens. The Client keeps the ticket. If the parking system at the exit has NOT read the vehicle license plate number, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.

· The Client drives out when the words “Please drive” are displayed on the electronic display and the barrier boom opens.

Payment procedure:

- Payment is made via automatic payment terminals.
- A part-hour of using the service shall be paid for as a full hour
- Automatic payment terminals are installed in the following locations: Terminal A (domestic flights), Terminal B (international flights), exit from P1 parking lot.

Contractor information:

Name: Koltsovo Airport PJSC

Address (location): 620025, Ekaterinburg, 6 Sputnikov St. tel.+7 (343) 345-36-72

Working hours: Monday - Friday: from 8:00 a.m. to 5:00 p.m.

Consumer rights protection: “Rights Protection Center” Municipal Budgetary Institution

620014, Ekaterinburg, 31a Malysheva St., office 211, tel. +7(343) 371-53-48

Please mail claims to the Contractor’s address:

620025, Ekaterinburg, 6 Sputnikov St., or submit them to General Affairs Department during working hours at the address: Ekaterinburg, 6 Sputnikov St., office 125. Telephone:+7 (343) 345-36-72

Please get the Customer Feedback Book from the staff at the information stand on Floor 1, Terminal A.

You can find consumer information on the 2nd floor of the parking facility building at 56a Bakhchivandzhi St.

Disabled parking

Persons recognized as disabled by the legally stipulated procedure are entitled to use vehicle parking spaces for free. In order to exercise the right for free use of a parking space, the vehicle shall meet all of the following requirements: 1) vehicle information shall be included in the Federal Register of Disabled Persons; 2) the vehicle shall be marked with a “Disabled” identification sign of the stipulated format; 3) the vehicle shall be driven by or transporting a disabled person and (or) a disabled child.

To use this service, procure a single-use ticket from the automatic gate at the entrance and proceed to a specially designated unoccupied place for disabled vehicles parking; park the vehicle according to the road marking.

Upon leaving the parking lot, contact the parking facility dispatcher by pressing the intercom button at the exit gate (before the boom barrier).

To get assistance with getting out of the vehicle or leave a request for providing special services, please contact the parking facility service dispatcher by pressing the call button on the automatic gate or by calling: +7 (343) 264-77-54

Consumer Information
on Rules of Using Economy P6 Long-Term Paid Parking Lot

Vh. – vehicle

Client - customer (consumer)

Contractor - Koltsovo Airport PJSC

P6 Long-Term Paid Parking Lot working hours: 24/7, without breaks or days off.

The parking lot has 280 parking spaces.

The cost of P6 long-term parking lot services is stipulated in the service price list. Please see the price list on the information board at 56a Bakhchivandzhi St. (parking facility checkout) or on the website: <http://svx.aero/>

These Rules are a public offer to any person willing to use the services of the Parking they stipulate the procedure and terms of its use. This offer may be modified by the Contractor at any time, without any prior notice. This offer is considered to be accepted when any person receives a single-use ticket upon driving into the long-term parking lot, which is understood as executing a contract for rendering Client's vehicle parking services between the entering person and the Contractor.

If the Client disagrees with the terms of using the long-term parking lot service, they shall NOT enter the paid parking lot.

If the Client is present in the parking lot (if the Client's vehicle drives in / out of the parking lot) without a single-use ticket, the Client shall pay the forfeit according to the price list. The fact of driving in / out of the parking lot is confirmed by materials of video surveillance used in the parking facility.

The Client shall not exit the parking lot bypassing the control gate (across the lawn, sidewalk, fences, etc.), or in case the barrier boom was damaged by the Client's vehicle or by any other mechanical impacts. The Client is held liable for violating these Rules. The Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

Name of service: vehicle parking (providing a space for temporary placement of a vehicle).

Vehicle placement in the parking lot shall not be considered as executing a storage contract.

The Contractor is not held liable for vehicle safekeeping and integrity, including, without limitation, its loss, theft, damage or loss of components; nor for loss or theft of any other property left in the parking facility, including property left inside the vehicle.

Procedure of rendering services:

The Contract for rendering services of Client's vehicle parking is executed by the Client's vehicle presence in the **P6** Long-Term Paid Parking Lot from the time of procuring a single-use ticket.

Entrance procedure:

- The Client approaches the entrance gate located at the entrance to the P6 Long-Term Paid Parking Lot
- The Client presses the button on the entrance gate
- The Client receives a single-use ticket
- The Client enters the P6 Long-Term Paid Parking Lot

- After payment, the Client must vacate the P6 Long-Term Paid Parking Lot within 15 minutes
- If the Client has NOT vacated the P6 Long-Term Paid Parking Lot within the above time, they shall pay a penalty according to the price list.

Exit procedure:

The Client may only leave upon paying for P6 Long-Term Paid Parking Lot

The client pays for the P6 Long-Term Paid Parking Lot

The Client approaches the exit gate located at the exit from P6 Long-Term Paid Parking Lot

- The parking system reads the vehicle license plate number, the parking ticket is automatically nullified and the boom barrier opens. The Client keeps the ticket. If the parking system at the exit has NOT read the vehicle license plate number, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.
- The Client drives out when the words “Please drive” are displayed on the electronic display and the barrier boom opens.

Payment procedure:

- Payment is made via automatic payment terminals.
- Less than 7 days of using the service shall be paid for in full.
- Automatic payment terminals are installed in the following locations: exit from the long-term economy P6 parking lot; only payment by card is available at the exit gate

Contractor information:

Name: Koltsovo Airport PJSC

Address (location): 620025, Ekaterinburg, 6 Sputnikov St. tel.+7 (343) 345-36-72

Working hours: Monday - Friday: from 8:00 a.m. to 5:00 p.m.

Consumer rights protection: “Rights Protection Center” Municipal Budgetary Institution
620014, Ekaterinburg, 31a Malysheva St., office 211, tel. +7(343) 371-53-48

Please mail claims to the Contractor’s address:

620025, Ekaterinburg, 6 Sputnikov St., or submit them to General Affairs Department during working hours at the address: Ekaterinburg, 6 Sputnikov St., office 125. Telephone:+7 (343) 345-36-72

Please get the Customer Feedback Book from the staff at the information stand on Floor 1, Terminal A.
You can find consumer information on the 2nd floor of the parking facility building at 56a Bakhchivandzhi St.

The disabled parking lot is in P1 short-term parking lot.

Please find information on parking services at the railway station square of the Ekaterinburg airport (Koltsovo) on the website at: <http://svx.aero/>

Consumer Information
on Rules of Using P7 Paid Parking Lot

Vh. – vehicle

Client - customer (consumer)

Contractor - Koltsovo Airport PJSC

P7 Paid Parking Lot working hours: 24/7, without breaks or days off.

Guests staying at Liner Hotel can drive through the parking facility to the Liner hotel parking lot for free. Liner Hotel has its own rules of parking lot use effective within its territory. Please contact hotel reception for details.

The cost of P7 parking lot services is stipulated in the service price list. Please see the price list on the information board at 56a Bakhchivandzhi St. (parking facility checkout) or on the website: <http://svx.aero/>

The free parking lot (P0) is located on the right-hand side of Bakhchivandzhi Street, upon exiting Koltsovo settlement to Novokoltsovskaya Highway (Koltsovsky Trakt).

These Rules are a public offer to any person willing to use the services of the Parking they stipulate the procedure and terms of its use. This offer may be modified by the Contractor at any time, without any prior notice. This offer is considered to be accepted when any person receives a single-use ticket upon driving into the parking lot, which is understood as executing a contract for rendering Client's vehicle parking services between the entering person and the Contractor.

If the Client disagrees with the terms of using the parking service, they shall vacate the parking lot within 15 minutes from the time of being issued a single-use ticket. Attention! Vehicles may repeatedly drive into the territory of P7 parking at Koltsovo Airport for free only in 60 minutes from the time of their first leaving the pick-up / drop-off area or P4 and P7 parking lots. Driving into the abovementioned area for the second time before the 60-minute restriction is lifted costs 500 rubles. You may only re-enter P7 territory for free in 60 minutes. 15-minute grace period is not applicable to leaving without charge.

If the Client is present in the parking lot (if the Client's vehicle drives in / out of the parking lot) without a single-use ticket, the Client shall pay the forfeit according to the price list. The fact of driving in / out of the short-term parking lot is confirmed by materials of video surveillance used in the parking facility.

The Client shall not exit the parking lot bypassing the control gate (across the lawn, sidewalk, fences, etc.), or in case the barrier boom was damaged by the Client's vehicle or by any other mechanical impacts. The Client is held liable for violating these Rules. The Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

Name of service: vehicle parking (providing a space for temporary placement of a vehicle).

Vehicle placement in the parking lot shall not be considered as executing a storage contract.

The Contractor is not held liable for vehicle safekeeping and integrity, including, without limitation, its loss, theft, damage or loss of components; nor for loss or theft of any other property left in the parking facility, including property left inside the vehicle.

Procedure of rendering services:

The Contract for rendering services of Client's vehicle parking is executed by the Client's vehicle presence in the parking lot from the time of procuring a single-use ticket.

Entrance procedure:

- The Client approaches the entrance gate located at the entrance to the P7 Paid Parking Lot
- The Client presses the button on the entrance gate
- The Client receives a single-use ticket
- The Client enters the P7 Paid Parking Lot
- After payment, the Client must vacate the P7 Paid Parking Lot within 15 minutes

If the Client has NOT vacated the P7 Paid Parking Lot within the above time, they shall pay a penalty according to the price list.

Exit procedure:

The Client may only leave upon paying for P7 Paid Parking Lot

The client pays for the P7 Paid Parking Lot

The Client approaches the exit gate located at the exit P7 Paid Parking Lot

- The parking system reads the vehicle license plate number, the parking ticket is automatically nullified and the boom barrier opens. The Client keeps the ticket. If the parking system at the exit has NOT read the vehicle license plate number, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.
- The Client drives out when the words "Please drive" are displayed on the electronic display and the barrier boom opens.

Payment procedure:

- Payment is made via automatic payment terminals.
- A part-hour of using the service shall be paid for in full.
- Automatic payment terminals are installed at the following locations: Terminal A (domestic flights), Terminal B (international flights), exit from P1 parking lot

Contractor information:

Name: Koltsovo Airport PJSC

Address (location): 620025, Ekaterinburg, 6 Sputnikov St. tel.+7 (343) 345-36-72

Working hours: Monday - Friday: from 8:00 a.m. to 5:00 p.m.

Consumer rights protection: "Rights Protection Center" Municipal Budgetary Institution

620014, Ekaterinburg, 31a Malysheva St., office 211, tel. +7(343) 371-53-48

Please mail claims to the Contractor's address:

620025, Ekaterinburg, 6 Sputnikov St., or submit them to General Affairs Department during working hours at the address: Ekaterinburg, 6 Sputnikov St., office 125. Telephone:+7 (343) 345-36-72

Please get the Customer Feedback Book from the staff at the information stand on Floor 1, Terminal A.

You can find consumer information on the 2nd floor of the parking facility building at 56a Bakhchivandzhi St.

The disabled parking lot is in P1 short-term parking lot.

Please find information on parking services at the railway station square of the Ekaterinburg airport (Koltsovo) on the website at: <http://svx.aero/>

Consumer Information
on Rules of Using P9 Paid Parking Lot

Vh. – vehicle

Client - customer (consumer)

Contractor - Koltsovo Airport PJSC

P9 Paid Parking Lot working hours: 24/7, without breaks or days off.

The cost of P9 parking lot services is stipulated in the service price list. Please see the price list on the information board at 56a Bakhchivandzhi St. (parking facility checkout) or on the website: <http://svx.aero/>

The free parking lot (P0) is located on the right-hand side of Bakhchivandzhi Street, upon exiting Koltsovo settlement to Novokoltsovskaya Highway (Koltsovsky Trakt).

These Rules are a public offer to any person willing to use the services of the Parking they stipulate the procedure and terms of its use. This offer may be modified by the Contractor at any time, without any prior notice. This offer is considered to be accepted when any person receives a single-use ticket upon driving into the parking lot, which is understood as executing a contract for rendering Client's vehicle parking services between the entering person and the Contractor.

If the Client is present in the parking lot (if the Client's vehicle drives in / out of the parking lot) without a single-use ticket, the Client shall pay the forfeit according to the price list. The fact of driving in / out of the parking lot is confirmed by materials of video surveillance used in the parking facility.

The Client shall not exit the parking lot bypassing the control gate (across the lawn, sidewalk, fences, etc.), or in case the barrier boom was damaged by the Client's vehicle or by any other mechanical impacts. The Client is held liable for violating these Rules and pays a forfeit (a penalty). The forfeit (penalty) amount is stipulated in the price list.

Procedure of rendering services:

The Contract for rendering services of Client's vehicle parking is executed by the Client's vehicle presence in the parking lot from the time of procuring a single-use ticket.

Entrance procedure:

- The Client approaches the entrance gate located at the entrance to the P9 Paid Parking Lot
- The Client presses the button on the entrance gate
- The Client receives a single-use ticket
- The Client enters the P9 Paid Parking Lot
- After payment, the Client must vacate the P9 Paid Parking Lot within 15 minutes

If the Client has NOT vacated the P9 Paid Parking Lot within the above time, they shall pay a penalty according to the price list.

Exit procedure:

The Client may only leave upon paying for P9 Paid Parking Lot

The client pays for the P9 Paid Parking Lot

The Client approaches the exit gate located at the exit from P9 Paid Parking Lot

- The parking system reads the vehicle license plate number, the parking ticket is automatically nullified and the boom barrier opens. The Client keeps the ticket. If the parking system at the exit has NOT read the vehicle license plate number, the parking ticket needs to be inserted in the exit gate - only after that will the boom barrier open automatically.
- The Client drives out when the words “Please drive” are displayed on the electronic display and the barrier boom opens.

Payment procedure:

- Payment is made at the address: 56a Bakhchivandzhi St. (parking lot checkout)
- A part-hour of using the service shall be paid for in full.

Contractor information:

Name: Koltsovo Airport PJSC

Address (location): 620025, Ekaterinburg, 6 Sputnikov St. tel.+7 (343) 345-36-72

Working hours: Monday - Friday: from 8:00 a.m. to 5:00 p.m.

Consumer rights protection: “Rights Protection Center” Municipal Budgetary Institution

620014, Ekaterinburg, 31a Malysheva St., office 211, tel. +7(343) 371-53-48

Please mail claims to the Contractor’s address:

620025, Ekaterinburg, 6 Sputnikov St., or submit them to General Affairs Department during working hours at the address: Ekaterinburg, 6 Sputnikov St., office 125. Telephone:+7 (343) 345-36-72

Please get the Customer Feedback Book from the staff at the information stand on Floor 1, Terminal A.

You can find consumer information on the 2nd floor of the parking facility building at 56a Bakhchivandzhi St.

The disabled parking lot is in P1 short-term parking lot.

Please find information on parking services at the railway station square of the Ekaterinburg airport (Koltsovo) on the website at: <http://svx.aero/>